

General Assembly

Raised Bill No. 6637

January Session, 2021

LCO No. 4488



Referred to Committee on HUMAN SERVICES

Introduced by: (HS)

AN ACT CONCERNING STATE-WIDE MENTAL HEALTH SERVICES FOR DEAF, DEAF-BLIND AND HARD OF HEARING PERSONS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- Section 1. (NEW) (*Effective July 1, 2021*) (a) As used in this section and sections 2 to 5, inclusive, of this act:
- 3 (1) "Deaf person" means a person who has a hearing loss which is so
- 4 severe that the person has difficulty in processing linguistic information
- 5 through hearing, with or without amplification or other assistive
- 6 technology;
- 7 (2) "Deaf-blind person" means a person who has both a hearing loss
- 8 and a visual loss that present challenges in (A) processing linguistic
- 9 information through hearing and sight, and (B) functioning
- 10 independently as a sighted person without training;
- 11 (3) "Hard of hearing person" means a person who has a hearing loss,
- 12 whether permanent or fluctuating, which may be corrected by
- 13 amplification or other assistive technology or means but presents
- 14 challenges in processing linguistic information through hearing;

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15 (4) "American Sign Language" or "ASL" means the visual language 16 used by deaf and hard of hearing persons in the United States and 17 Canada, with semantic, syntactic, morphological and phonological rules 18 distinct from the English language;

- (5) "English-based manual or sign system" means a sign system that uses manual signs in English language word order, sometimes with added affixes that are not present in ASL;
- (6) "Oral, aural or speech-based system" means a communication system which uses a deaf or hard of hearing person's speech or residual hearing abilities, with or without the assistance of technology or cues;
- (7) "Language, communication mode or style" means one or more of the following: (A) ASL, (B) English-based manual or sign systems, (C) minimal sign language system to communicate with persons who use home-based signs, idiosyncratic signs or a sign system or language from another country, (D) oral, aural or speech-based systems with or without assistive technology, and (E) tactile method ASL or protactile ASL as used by deaf-blind persons;
- (8) "Primary language, communication mode or style" means the language, communication mode or style which is preferred by and most effective for a particular person, or as determined by an appropriate language assessment undertaken by persons proficient in the language, communication mode or style being assessed;
- (9) "Culturally and linguistically affirmative mental health services" means the provision of a full continuum of mental health services to a deaf, deaf-blind or hard of hearing person through an appropriately licensed mental health professional fluent in the primary language, communication mode or style and cultural needs of the person requiring such services; and
- (10) "Accessible mental health services" means the provision of a full continuum of mental health services with the use of auxiliary aids and services necessary for a deaf, deaf-blind or hard of hearing person to

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- communicate with appropriately qualified mental health professionals who are not fluent in the primary language, communication mode or style of the person requiring such services, including, but not limited to, qualified interpreters utilizing the language or communication mode used by such person, written communications or assistive listening devices.
- 52 Sec. 2. (NEW) (Effective July 1, 2021) (a) There is established a bill of 53 rights for deaf, deaf-blind and hard of hearing persons in need of mental 54 health services. The rights afforded such persons, pursuant to 55 subsection (b) of this section, shall be available to such persons only to 56 the extent that such rights are implemented in accordance with other 57 provisions of the general statutes, state policies, procedures and 58 regulations, federal law, the Constitution of the state and the 59 Constitution of the United States.
- 60 (b) A deaf, deaf-blind or hard of hearing person has a right to:
- (1) Culturally and linguistically affirmative mental health services
 that accommodate the unique needs of such person;
- 63 (2) Accessible mental health services delivered in such person's 64 primary language, communication mode or style;

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- (3) Specialized mental health services when necessary that provide appropriate and fully accessible counseling and therapeutic options using an appropriate oral, aural or speech-based system tailored to the unique needs of such person;
- (4) Express his or her opinion in determining the extent, content and purpose of mental health treatment or services that accommodate the unique needs of such person;
- 72 (5) Programs offering access to a full continuum of services, 73 including, but not limited to, all modes of therapy and evaluations;
 - (6) Programs informed by appropriate research, curricula, staff and outreach; and

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76 (7) Express his or her views concerning the development and 77 implementation of state and regional programs for the mental health 78 service needs of such person.

- 79 Sec. 3. (NEW) (Effective July 1, 2021) (a) The Commissioner of Mental 80 Health and Addiction Services, in consultation with the Commissioners of Developmental Services, Social Services, Children and Families, 81 82 Aging and Disability Services and Education and the director of the 83 Bureau of Education and Services for the Blind within the Department 84 of Aging and Disability Services, shall establish a state-wide mental 85 health services program for deaf, deaf-blind and hard of hearing 86 persons that delivers services in accordance with the provisions of 87 section 2 of this act and this section.
 - (b) The state-wide mental health services program shall include, but not be limited to:

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- (1) Regional service centers or options that provide for culturally and linguistically affirmative mental health services and accessible mental health services to deaf, deaf-blind and hard of hearing persons, including the provision of sign language interpreting, video relay telecommunications, captioning, telehealth and telemedicine services;
 - (2) Monitoring of all mental health programs to ensure that deaf, deaf-blind and hard of hearing persons of all ages are adequately served;
 - (3) An adequate allocation of state resources and funding to ensure that such program provides appropriate mental health services to deaf, deaf-blind and hard of hearing persons; and
 - (4) In geographical areas where there are insufficient mental health professionals adequately trained in any language, communication mode or style necessary to treat deaf, deaf-blind or hard of hearing persons, the development and implementation of strategies to address the treatment needs of such persons.

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(c) The Commissioners of Mental Health and Addiction Services, Developmental Services, Social Services, Children and Families, Aging and Disability Services and Education shall assign not less than one staff member from each respective agency to implement the provisions of this section. Each such staff member shall possess (1) a thorough understanding of the mental health needs of deaf, deaf-blind and hard of hearing persons; (2) competency in ASL and knowledge of the culture specific to the deaf, deaf-blind and hard of hearing community; (3) a master's degree in a behavioral health or related clinical field and preferably state licensure in a behavioral health or a related clinical field; and (4) not less than three years of experience providing mental health services to deaf, deaf-blind and hard of hearing persons.

- (d) In implementing the provisions of this section, the Commissioner of Mental Health and Addiction Services, in consultation with the Commissioners of Developmental Services, Social Services, Children and Families, Aging and Disability Services and Education and the director of the Bureau of Education and Services for the Blind within the Department of Aging and Disability Services, shall:
- (1) Ensure the provision of appropriate consultation, training and technical assistance to mental health service providers in various settings such as inpatient, outpatient and residential programs serving deaf, deaf-blind and hard of hearing persons with mental health needs, addiction or substance abuse issues;
- (2) Maximize the use of state resources and joint planning, including, but not limited to, developing, assigning and distributing mental health programming and funds or grants to public and private providers to achieve optimum service delivery within the system of care;
- (3) Develop and oversee various agency and service providers responsible for the state-wide delivery of mental health services to deaf, deaf-blind and hard of hearing persons;
- (4) Establish state-wide mental health standards of care for deaf, deafblind and hard of hearing persons, including, but not limited to,

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138 standards for (A) proficiency of direct mental health service providers 139 in ASL and any other language or mode of communication, (B) in-140 person and video remote interpretation in mental health settings, and 141 (C) qualified professionals to conduct mental health and cognitive 142 diagnostic testing of deaf, deaf-blind and hard of hearing persons, 143 including, but not limited to, requirements that such professionals be 144 appropriately credentialed mental health professionals with the 145 requisite level of fluency in ASL or the primary language, 146 communication, mode or style of such persons, or work with a qualified 147 ASL interpreter where necessary; and

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- (5) Develop and implement policies, procedures and regulations, in accordance with the provisions of chapter 54 of the general statutes, for a deaf, deaf-blind or hard of hearing person, or a parent or legal guardian of such person to (A) file a complaint when appropriate mental health services and related interpreting services are not provided, and (B) decline services that do not accommodate the unique needs of such person.
- 155 Sec. 4. (NEW) (Effective July 1, 2021) (a) The Commissioner of Mental 156 Health and Addiction Services, in consultation with the Commissioners 157 of Developmental Services, Social Services, Children and Families, 158 Aging and Disability Services and Education and the director of the 159 Bureau of Education and Services for the Blind within the Department 160 of Aging and Disability Services shall establish an advisory committee 161 for the state-wide mental health program for deaf, deaf-blind and hard 162 of hearing persons established pursuant to section 3 of this act. The 163 committee shall address the mental health service needs of deaf, deaf-164 blind and hard of hearing persons, including, but not limited to, (1) 165 identifying gaps in the provision of services, necessary resources and 166 funding, and (2) assisting in long-range planning to serve the mental 167 health needs of such persons.
 - (b) The advisory committee shall consist of eight deaf, deaf-blind or hard of hearing consumers of mental health services and seven agency and service provider representatives. The chairpersons of the advisory

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committee shall be chosen by the Commissioner of Mental Health and Addiction Services. The committee shall meet not less than twice annually and make recommendations periodically to the commissioner.

Sec. 5. (*Effective July 1, 2021*) The sum of one hundred thousand dollars is appropriated to the Department of Mental Health and Addiction Services, from the General Fund, for the fiscal year ending June 30, 2022, for startup costs relating to the establishment of a statewide mental health services program for persons who are deaf, deafblind or hard of hearing pursuant to section 3 of this act.

This act shall take effect as follows and shall amend the following sections:		
Section 1	July 1, 2021	New section
Sec. 2	July 1, 2021	New section
Sec. 3	July 1, 2021	New section
Sec. 4	July 1, 2021	New section
Sec. 5	July 1, 2021	New section

Statement of Purpose:

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To establish a state-wide mental health services program to provide mental health services tailored to the specialized needs of deaf, deafblind and hard of hearing persons.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

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